

Rather than receiving your chargeback and retrieval notifications for cardholder disputes by post, you now have the option to receive this by email.

## Benefits:

- Faster receipt of notifications
- Direct feedback and communication
- Timely submission of your documents to avoid chargebacks fees

If you would like to choose email notification as your preferred method for receiving dispute notifications, simply fill out the information below.

## Your details

1

Merchant identification number (MID)

Legal or DBA name

Email address

Authorised Signature

Date

Print name

## Please sign and return the completed form to:

2

 **chargebacks@elavon.com**

 **040 22 56 10**

## Here to Help

If you need any assistance, please get in touch

 **1850 20 2120**

 **chargebacks@elavon.com**